

Troubleshooting Guide

1. Error indicator(Indoor)

- The function is to self-diagnosis air conditioner and express the troubles if there is any trouble.
- Error mark is displayed on wired-remote controller and LED of outdoor unit control board.
- If more than two troubles occur simultaneously, lower number of error code is first displayed.
- After error occurs, if error is released, error LED is also released simultaneously.**

* Indoor Error

| Error Code | Contents | Case of error | Indoor Status |
|------------|---|--------------------------|---------------|
| 1 | Air sensor (open/short) | Open / Short | Off |
| 2 | Inlet pipe sensor | Open / Short | Off |
| 3 | Communication(Indoor ↔ Wired R/Control) | Communication Poorly | Off |
| 4 | Drain pump/ Float switch | Float switch Open | Off |
| 5 | Communication(Indoor ↔ Outdoor) | Communication Poorly | Off |
| 6 | Outlet pipe sensor | Open / Short | Off |
| 7 | Different mode operation | Different mode operation | Off |
| 9 | EEPROM check sum | Check sum mismatching | Off |
| 10 | BLDC motor fan lock | Motor not operation | Off |
| 15 | Communication(indoor ↔ Fan) | Communication Poorly | Off |

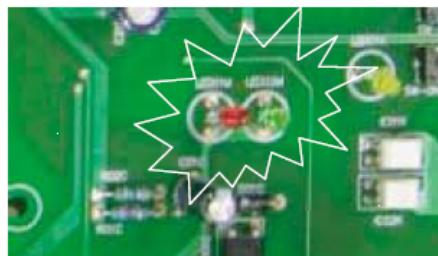
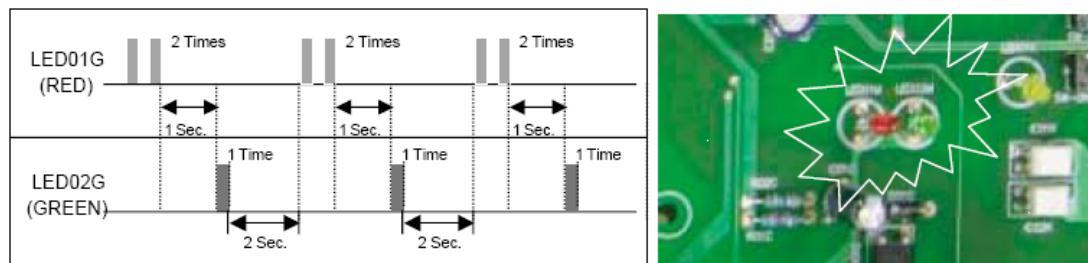
Troubleshooting Guide

2. Error indicator(Fan Board)

When CH10 or CH15 error occurs, check error indication LED on fan board.

* Fan board Error

Ex) Error 21 (IPM fault)



| Error Code | Contents | LED01G (Red) | LED02G (Green) | Case of error | Outdoor Status |
|------------|--------------------------|--------------|----------------|-------------------------------------|----------------|
| 10 | Fan Lock | 1time ● | | Fan malfunction, Locking | Status |
| 21 | IPM Fault (Over current) | 2time ● | 1time ● | Fan malfunction, Over Current | Off |
| 22 | CT 2(Max. Current) | 2time ● | 2time ● | Current is 6A \pm | Off |
| 23 | DC Link Low Volt. | 2time ● | 3time ● | DC Link volt. Is 280V | Off |
| 40 | CT Circuit | 4time ● | | CT Circuit malfunction (20A \pm) | Off |
| 52 | Communication Error | 5time ● | 2time ● | Communication Poorly | Off |
| 60 | EEPROM Check Sum Error | 6time ● | | Check sum mismatching | Off |

Troubleshooting Guide

3. Control Parts

1) Troubleshooting CH10

- When CH10 error occurs , check error indication LED on FAN BOARD.

| Fan board Error LED | Title | Cause of error | Check point |
|------------------------|---------------------------|---|---|
| 10 | BLDC Fan Lock | <ul style="list-style-type: none"> • Mechanical Locking • Miss connection | <ul style="list-style-type: none"> • The abnormal connection of Hall sensor • The abnormal connection of U,V,W • Mechanical Locking of Fan |
| 21 | IPM Fault (Over current) | <ul style="list-style-type: none"> • Mechanical Locking • Miss connection • Instant over current • Over Rated current • Poor insulation of IPM | <ul style="list-style-type: none"> • Miss connection <ul style="list-style-type: none"> - The abnormal connection of Hall sensor - The abnormal connection of U,V,W • Instant Overcurrent. <ul style="list-style-type: none"> - RMS current 20A~A - Peak current 24A~A • Poor insulation of Fan • Overload <ul style="list-style-type: none"> - Mechanical Locking of Fan |
| 22 | CT 2 (Max.Current) | <ul style="list-style-type: none"> • Over current (6A~A) | <ul style="list-style-type: none"> • Check the overload condition <ul style="list-style-type: none"> - Mechanical Locking of Fan • Check the drop of power source |
| 23 | DC Link Low Volt | <ul style="list-style-type: none"> • DC link volt. is 280Vdc~V. | <ul style="list-style-type: none"> • Check the power source. • Check the components. |
| 40 | CT Circuit OPEN/SHORT | <ul style="list-style-type: none"> • Faulty sensor (CT Open/short) • Malfunction of External power | <ul style="list-style-type: none"> • Malfunction of current detection circuit. (Open / Short) • The voltage of "C01N" Is 4.0Vdc (20A)~A . • Check the drop of power source . |
| 60 | EEPROM Check Sum Error | <ul style="list-style-type: none"> • Check sum error | <ul style="list-style-type: none"> • Check the connection port. • Check the poor soldering. |

2) Troubleshooting CH15

| Fan board Error LED | Title | Cause of error | Check point |
|------------------------|------------------------|---|--|
| 52 | Communication Error | <ul style="list-style-type: none"> • Connector connection error • Faulty PCB • Connection wire break | <ul style="list-style-type: none"> • Connection of wire • Noise interference |